CallCabinet

**ATMOS COMPLIANCE
CALL RECORDING FOR
FINANCIAL INSTITUTIONS**

Atmos
by CallCabinet
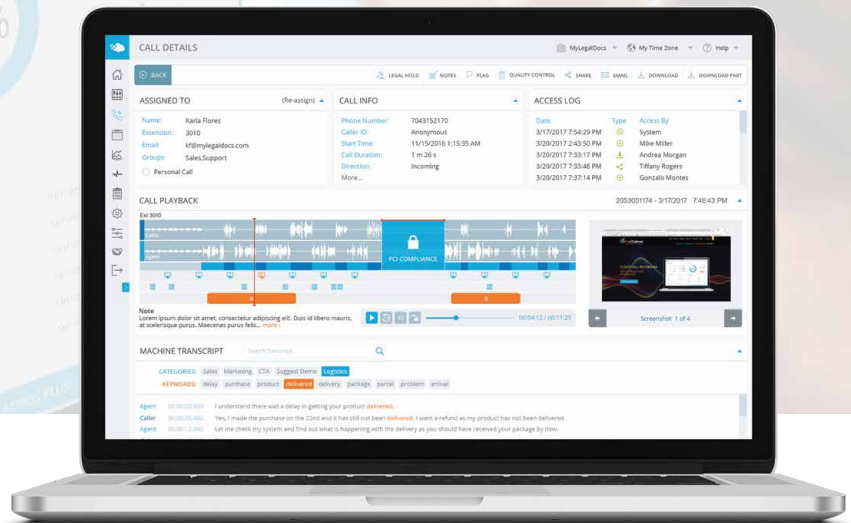
Financial institutions are some of the most heavily regulated, risk-averse entities in the world. Many countries have tightened financial services regulations by creating new compliance obligations regarding the storage and management of sensitive data and the advice given to new and existing clients. Atmos compliance call recording and AI analytics can help meet these obligations while reducing time spent on admin.

PROTECT YOUR CUSTOMERS AND YOUR BUSINESS

Every phone at your financial institution needs to be compliantly recorded. Atmos gives your company the tools to capture individual extensions on your host network to protect your company legally and increase your customer satisfaction.

AUTOMATIC REDACTION

Atmos uses advanced AI to redact PCI data from the call audio and transcript.

SECURE SHARING

Administrators can easily share calls securely and compliantly through our compliance share feature.

HIGHLY ACTIONABLE INSIGHTS

Tap into your customer base and workforce through AI speech analytics, emotive analysis, and language processing.

AN ORGANIZED WORKFORCE

Take complete control of your call floor by setting application permissions per user.

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COMPLIANCE AND SECURITY FOR FINANCIAL SERVICES

Financial businesses are subject to Dodd-Frank and MiFID II. Both laws require all financial trade communications to be recorded, time-stamped, and organized for data audits.

Reg Bi Compliance

With Reg Bi (Regulation Best Interest), recording and documenting your calls for compliance is necessary. Atmos users can leverage advanced voice analytics to minimize risks associated with potential compliance or training issues, allowing companies to ensure all employees adhere to compliance benchmarks. Atmos' speech-to-text transcription is designed to allow intuitive retrieval of critical data through keyword and key phrase search, which provides an additional layer of validity for legal documentation.

Compliance Recording In Minutes

Atmos enables call recording in minutes without any additional hardware, on-device software, or on-site storage. Atmos fits perfectly as the recording and QA solution global financial institutions rely on to secure their voice data.

Data Security

The security of Atmos' Cloud infrastructure exceeds that of on-premise systems. All call files are securely captured and stored utilizing a rotating Advanced Standard Encryption (AES-256) while in use, in transit, and in storage, ensuring your recordings are useless to data thieves. To ensure full compliance, Atmos administrators can easily restrict access to call recordings based on specific users or role-based permissions.

Atmos Scales With Your Business

Scale your call recording operation as needed through Atmos' flexible subscription. Add only the features you need. Start with just recording your call audio, or scale up to full AI-driven analytics, agent screen capture, QA reporting, and more.

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