

FEATURE COMPARISON

	Carbon Express	Carbon Professional	Carbon Enterprise	Atmos
Enhanced Call Recording (Voice Capture)	●	●	●	●
Record on Demand	●	●	●	●
Security Access Control	●	●	●	●
Advanced Search	●	●	●	●
Advanced User Management	●	●	●	●
256 AES Encryption	●	●	●	●
Enhanced Archiving	●	●	●	
Full Backup & Redundancy	OPTIONAL	OPTIONAL	OPTIONAL	●
Web-Based Architecture	●	●	●	●
POPI Compliant	●	●	●	●
PCI Compliant	●	●	●	●
FAIS Compliant	●	●	●	●
FICA Compliant	●	●	●	●
CPA Compliant	●	●	●	●
SSL Security	OPTIONAL	OPTIONAL	OPTIONAL	●
Quality Tracker	OPTIONAL	OPTIONAL	●	
Quality Reporting	OPTIONAL	OPTIONAL	●	
CallCabinet Screen Capture	OPTIONAL	OPTIONAL	●	
Email on Demand	●	●	●	
Agent Note Capture	OPTIONAL	OPTIONAL	●	
Note Capture	●	●	●	
MS Silverlight GUI	●	●	●	
HTML 5-based Architecture				●
CRM Integration	●	OPTIONAL	●	
XML/Third Party Data Tools		●	●	
API Integration	●	●	●	
Active Directory Integration	OPTIONAL	●	●	
Limit on # of Channels/Extensions	60	UNLIMITED	UNLIMITED	UNLIMITED
Supervisor (Access) Licenses	●	2	UNLIMITED	UNLIMITED
Reporting (Requires Quality Tracker)	OPTIONAL	OPTIONAL	●	
Advanced Security	●	●	●	●
Granular Security	●	●	●	
Remote Link	OPTIONAL	OPTIONAL	OPTIONAL	
Compliance Module	OPTIONAL	OPTIONAL	OPTIONAL	
VoIP Support	●	●	●	●
Analog Support	●	●	●	●
TDM Support	●	●	●	●
Telephone and email support	●	●	●	
Email support	●	●	●	●